

## **Civil Aviation Management**

### **COURSE OBJECTIVES**

- ❖ Exploring the Civil Aviation Management strategies
- ❖ Explore and discuss the best ways of executing efficient and effective civil aviation regulatory and operational services
- ❖ Define and discuss the best ways to enhance safety and commercial operation of civil aviation services.
- ❖ Know and practice the scientific way of resolving problems and issues, applying the learned concepts and principles
- ❖ Study the scope of activities under a civil aviation administration
- ❖ Obtain the management tools to do the job effectively
- ❖ Discuss human factors , hazards and risk management in civil aviation
- ❖ Importance and application of TQM in civil aviation

### **WHO SHOULD ATTEND?**

- ❖ Director and managers in civil aviation authorities
- ❖ Director and managers of airports
- ❖ Director and managers of ATM departments
- ❖ Director and managers of airlines

### **COURSE CONTENT**

- ❖ Overview of Civil Aviation
- ❖ Management fundamentals and principles
- ❖ Civil aviation services standards and customer protection
- ❖ Commercial management of civil aviation,
- ❖ CAA facilitations
- ❖ Economic Regulations Commercialization , PSP
- ❖ Total Quality Management
- ❖ Safety & Security Management Systems
- ❖ Civil aviation hazards assessment & Risks management
- ❖ Human Factors in Civil Aviation.
- ❖ Team building & Working in groups
- ❖ Communication skills
- ❖ Managing change in civil aviation

### **DURATION**

- ❖ 3 weeks - Condensed in two weeks